



Complaints Form

Please complete and return to:

BSL Link for Communication Ltd
22 Sussex Rd, Haywards Heath, West Sussex, RH16 4EA
office@bsl-link4comm.co.uk

Name of person(s) making complaint

Address

.....

Mobile number Email address

I wish to complain about:

- Access to services
- Quality of service(s) provided
- The attitude or behaviour of a member of BSL Link for Communication Ltd staff
- The attitude or behaviour of a freelance worker booked by the agency
- Discrimination, in any form
- Other – please explain in the box below

Please choose one of the following statements:

- I have attached a written statement
- I have sent you a BSL video
- I would like to meet with you to discuss the complaint in person

Signed Date

Office use only
Complaint received by: _____ Date: _____